



December 10, 2000

Flexco Fleet Services  
Mr. Ron Shoemaker  
1239 Drumbarton Ct.  
Columbus, OH 43235

Dear Ron:

Wendy's International, Inc. prides itself on building and maintaining long-term business relationships. This next year represents the 17<sup>th</sup> year we have enjoyed a successful partnership with you and your various companies, including your current company Flexco Fleet Services. You have consistently provided a valuable service in remarketing our retired fleet vehicles. Wendy's Fleet Department has always been able to count on your company for prompt and professional service. Flexco always arranges rapid pick up of all vehicles, provides accurate condition reports and prompt "fair market value" payment for all vehicles purchased. Thank you for your commitment to quality service. I look forward to a continued relationship with Flexco Fleet Services.

Sincerely,

A handwritten signature in black ink that reads "Scott Mayo". The signature is written in a cursive style with a large, prominent "S" at the beginning.

Scott Mayo  
Director Fleet  
Wendy's International